



hometouch

Delivering better care with hometouch



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Speak to the Partners team today
020 3918 9724

Introducing hometouch

Founded by an NHS dementia specialist, hometouch offers clinically focused live-in care across the UK.

We work with a number of local authorities and NHS trusts to provide excellent support workers nationwide. We specialise in working with case managers on complex care cases.

hometouch is a simple solution for arranging quality care for your client. Speak to our Partners team to find out more.

partners@myhometouch.com

020 3918 9724



Professional, helpful and very timely.

Cannot recommend them enough.

Thank you hometouch.



hometouch customer



Dr Jamie Wilson
Founder & CEO, hometouch

How we work with partners

Working in partnership with you and your clients, we provide a bespoke care service, with transparency and choice to ensure your clients are fully supported and their needs are met at all times.

Our tailored service includes:

- Arranging initial assessments and meetings
- Collating suitably skilled profiles for your selection
- Supporting the ongoing management of your client's care
- Providing a single point of contact for all your referrals





How can we help you?

We offer a market-leading platform with a cost-effective pricing structure which is specifically designed to perfectly match the individual needs of the client with the skill set of the carer.

Our service can support you in a number of ways:

- Full supply and management of live-in care packages
- Sourcing specialist carers for complex cases
- Tech-enabled supervision of all aspects of care

Private funding

Dementia, post-operative or palliative care – whatever your client's needs, we'll match them with a trained support worker. We even provide our own in-house training to make sure every support worker we source is right for the role.

Local authority funding

We've got a huge library of skilled support workers from all over the country, ready to help. We provide over 40,000 hours of care a month nationwide. Speak to our Partners team to help find the perfect care for your client.

Speed and efficiency

We pride ourselves on putting the right support worker in the right place at the right time. We can typically place people within 48 hours, and we make sure they have the skills and experience required. We get it right first time.

Introductory and CQC-regulated models

We conduct background checks, DBS checks, follow up references and assess skill-sets to make sure we only source the best people. We're also approved by the CQC for the delivery of regulated care.

Dedicated Partnership Manager

With hometouch, you'll have a single point of contact to help with everything – your own dedicated Partnership Manager, for a better, quicker service.



Speak to the Partners team today

020 3918 9724

Our service for case managers

We work with solicitors and case managers to source support workers and develop care plans, leaving you free to handle other aspects of your client's case.

Whether your client has a spinal injury, acquired brain injury or other complex care needs, hometouch can help.

Our team will support you and your client every step of the way, from your initial enquiry through to the ongoing delivery of your client's care.





How we work with **discharge units**

We know how important it is to arrange high-quality care for patients leaving hospital quickly and correctly. We can place support workers within 48 hours, and we make sure they have the necessary skills and experience for the job.

We currently work with a number of NHS trusts across the country to support a frictionless transition from hospital, and to help your patients live safely, happily and with dignity once they're back home.

Direct payments and **personal health budgets**

We help service users that receive personal health budgets and direct payments direct from the NHS or local authority. We're well placed to advise care recipients and loved ones on how to best manage their funding and expectations.

We work with a variety of funding types: continuing health care (CHC), direct payments, personal health budgets and notional personal health budgets.



Our service for CCGs and **local authorities**

We work with CCGs and local authorities to provide expert support anywhere in the country. We're already working alongside a number of NHS trusts, using our clinical knowledge to provide sustainable and safe care, and we'd be happy to help your organisation too.

Our responsive team is experienced in matching support workers and clients all over the UK – whether it's long-term companionship care or post-operation reablement, brain injuries, spinal injuries, mental health, chronic conditions or reablement, cognitive decline, palliative or end-of-life care.

Whether you're commissioning 10 cases a year or 10 cases a week, we're set up to handle your requests and arrange exceptional care for your clients.





Our Partnership Managers

When you start working with hometouch, you and your client will be assigned a hometouch Partnership Manager. They'll offer support and manage the relationship between your client and their support worker, ensuring both parties are happy. They're also on hand to answer any questions you have about your client's care.

Having a dedicated Partnership Manager means a single point of contact for you, and someone familiar with the specifics of your client's case.

Governance and compliance

hometouch has developed a robust governance structure to ensure:

- Clear lines of reporting
- Structured governance meetings
- Constant service delivery improvements
- Risk management systems and processes
- Established complaints & incident procedures
- An open and fair safety culture
- Key Lines of Enquiries assessments

Why choose hometouch?

hometouch offers live-in, hourly or overnight care.

Get the best possible care for your client. You can decide on the level of care you want, match with a hometouch support worker and manage everything in one place.

We also provide care consultations with our Care Advisors, so you can agree on the level of care your client needs. The following prices are based on full-time live-in care.

Complex care, Package A: from £1200 per week

Intermediate care, Package B: from £1050 per week

Companionship care, Package C: from £850 per week

Regulated by





Care hub

Manage care with your personalised care hub



Care plans

Care plans specific to your client's care needs



Care journal

Stay up to date with your care journal



Carer library

Full control and flexibility to choose your client's carer

We were founded by a former NHS dementia psychiatrist, and we have an in-house clinical team of doctors and nurses to support complex care.

We only work with the industry's finest care professionals, we provide a fast, tailored solution.

We don't forget the little things: preferences, personalities and hobbies play an integral role in our matching process.

Where possible we'll meet with you – face to face interaction is important to us.

You'll have a dedicated Partnership Manager. Your time with us is treated as a relationship, not a transaction.

We use innovative technology to make the process of finding and managing care fast and effective.



Get in touch

Find out how we can support your client with life-changing live-in care. Get in touch with our Partners team today.

Call us today

020 3918 9724

or email

partners@myhometouch.com



hometouch

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